



The Party Belles – Terms and Conditions

All bookings are subject to the following terms and conditions.

These terms and conditions form the agreement between you ("the Client") and The Party Belles Ltd in relation to the supply of children's entertainment and entertainer(s) for your party or event.

Your responsibilities:

You are responsible for ensuring that all party and event details provided to us are complete and accurate.

Clients must provide a contact number, complete venue details, including the venue name, full address, postcode and any relevant access information, at least 7 days prior to the event date. Please note a postcode alone is not considered sufficient venue information. If the required information is not received within this timeframe, The Party Belles reserve the right not to proceed with the booking. In such circumstances, any booking deposit paid will remain non-refundable, as the entertainer's availability will have been reserved exclusively for the event.

If, for any reason, you decide not to proceed with your booking, we ask that you notify The Party Belles as soon as possible. Our entertainers are self-employed professional performers who reserve the date and time specifically for your booking. Late cancellations may prevent them from being able to accept other work, so we kindly ask that you give us as much notice as possible. Party deposits are non-refundable.

Prior to the entertainer(s) arriving at the party venue you must ensure the performance area is safe, suitable and free from any potential hazards.

You will be responsible for any personal injury caused to an entertainer because of negligence by you or your guests.

You must ensure there is at least one responsible adult present for every fifteen children attending the event. Whilst our entertainers will use their reasonable endeavors to motivate and engage the children, they are not responsible for disciplining or controlling disruptive behavior.

Responsibility for the supervision and safety of all children attending the event remains with the parent(s), guardian(s), or supervising adults present. The Party Belles accepts no responsibility for incidents, accidents, injuries, or damages occurring during the event.

One entertainer can entertain up to thirty children. If you have over thirty children attending the party, we strongly recommend booking a second entertainer. If only one entertainer is booked for a larger group, the entertainer may adapt the party format accordingly, and certain activities may be modified or removed when necessary. Entertainers reserve the right to withdraw or adapt activities if they believe the venue size, flooring, weather conditions, or number of children make an activity unsafe or unsuitable.

You will be responsible for any loss or damage to an entertainer's equipment caused by attendees at the event, up to a maximum value of £500.

You must inform us in advance of any allergies, illnesses, medical conditions, additional needs, or disabilities relating to children attending the event. Where additional assistance or supervision is required, you must ensure appropriate support is available throughout the event.

If you have booked a bouncy castle, please note this may distract children from the entertainment provided. We advise you switch the bouncy castle off during the main entertainment. If you leave the bouncy castle inflated, you must understand this will be a distraction for the children from the entertainer.

Where additional entertainment, play equipment, swings, slides, trampolines, toys, soft play, bouncy castles, uncovered food, sweets or other distractions are present during the performance, The Party Belles will always make every reasonable effort to involve all children. However, such distractions may affect the flow, timing and overall structure of the entertainment.

For safety reasons, we request that food and sweets are not given to children whilst entertainment activities are taking place due to the risk of choking. We may supply sweets and prizes during parties. It is your responsibility to inform us in advance if these should not be distributed due to allergies, dietary requirements, or any other concerns. The Party Belles cannot accept responsibility for issues arising where this information has not been provided.

For the safety and comfort of both children and animals, we ask that pets are kept in a separate area while the party entertainment is taking place. The noise and excitement can be stressful for pets, and their presence can also be a distraction for the children.

For health and safety reasons, balloons should not be tied to children's wrists, hair or clothing during the party.

The entertainer requires a suitable parking space at or near the party venue. Any parking charges incurred must be covered by the client and paid directly to the entertainer on the day of the party.

You agree that, for a period of 12 months from the date of the party, you will not directly or indirectly engage, appoint or book the entertainer for any other party or similar entertaining work other than through The Party Belles directly.

Our responsibilities:

We will use our reasonable endeavors to provide an entertainer for your event. In the unlikely event of illness, accident or circumstances beyond our control affecting the booked entertainer, we will make every reasonable effort to arrange a suitable replacement entertainer. Whilst we cannot guarantee a replacement entertainer, if we are unable to fulfil the booking, any deposit paid will be refunded promptly. The Party Belles shall not be liable for any delay, cancellation, or failure to perform obligations where such circumstances arise due to events beyond our reasonable control. This includes, but is not limited to, illness, accident, severe weather conditions, traffic delays, vehicle breakdown, venue issues, government restrictions, or any other unforeseen circumstances.

The entertainer will provide a fun and interactive party format and will encourage all children to participate. However, some children may choose not to take part, and this remains outside of our control.

The Party Belles reserve the right to substitute an entertainer at any time. Any replacement entertainer provided will be of a similar professional standard.

If a party needs to be postponed due to severe weather conditions or illness, we may, as a gesture of goodwill, offer to transfer the booking to an alternate date within 6 months of the original booking date, subject to availability. Available dates may include weekday bookings if weekends are already booked. Deposits remain non-refundable.

If, due to government restrictions, public health requirements or circumstances beyond our reasonable control, the party is unable to proceed on the agreed date, we will transfer your deposit to a new available date within 12 months of the original party date. Deposits are non-refundable.

We ensure all entertainers have valid public liability insurance.

We ensure all entertainers have been DBS/police checked.

Where applicable, all entertainment will comply with any government health, safety or public health restrictions and guidelines in place at the time of your party.

Other

Our themed parties are inspired by well-known characters. For copyright and trademark reasons, we do not offer exact replicas or impersonations of copyrighted characters. We provide entertainers in themed costume only.

Significant amendments to confirmed booking details, may incur an administration fee.

Private Party Payment Terms:

A non-refundable deposit is required to secure your booking. Bookings are not confirmed until the deposit payment, party details and agreement to these Terms & Conditions have been received. The remaining balance must be paid in cash upon the entertainer's arrival at the party, before the entertainment begins. Cheques are not accepted. Please ensure payment is ready on arrival, as entertainers may have other bookings to attend. The entertainer reserves the right to delay or not commence the performance until full payment has been received.

Corporate Party Payment Terms

Full payment must be received no later than 28 days prior to the event date.

Once payment has been received, the booking and entertainer(s) will be confirmed. Payments are non-refundable.

We will use our reasonable endeavors to provide an entertainer for your event and to arrange a suitable replacement where necessary due to illness or unforeseen circumstances. However, this cannot always be guaranteed. In the unlikely event that we are unable to provide an entertainer, any payment made for the entertainer will be refunded promptly.

Liability

Except in the case of death or personal injury caused by our negligence our liability under an agreement with you, whether arising in contract, tort or negligence or otherwise shall not exceed the amount of the party fee. We do not accept liability whether in contract, tort, or negligence or otherwise for any loss, damage, costs or expenses of any nature whatsoever incurred or suffered by you as an indirect or consequential nature.

Subject to the above, The Party Belles Ltd.'s total liability arising under or in connection with any booking, whether in contract, negligence, tort, breach of statutory duty, or otherwise, shall not exceed the total fee paid for the event.

The Party Belles Ltd shall not be liable for any indirect, consequential, or economic loss, including loss of enjoyment, loss of opportunity, or additional costs incurred by the Client.

The Party Belles Ltd - Company Registration: 6434177